

GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
(RAILWAY BOARD)

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No.2010/Tele/14(3)/1

New Delhi, dt | 6 .10.2014

General Managers(S&T),  
All Indian Railways.

Sub: Security Helpline Number 1322.

Ref: Rly Bd's letter No.2004/Tele/14(3)/1 dt. 27.08.2014.

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It has come to the notice of Railway Board that due to overlapping of calls (BTSS) of various divisions particularly near major junction stations, Telecom calls on 1322 are sometimes landing on adjacent divisional security control.

To take immediate action on all distress calls being received on 1322 by Security Control Room, it is hereby advised that hot lines with all adjoining security control rooms divisions shall be provided, on priority basis. This will help in quick transferring of distress messages for immediate necessary action.

*Handwritten signature and date:*  
16/10/2014

(Harish Pawaria)  
Director/Telecom

Ph: 011-23388504, 030-44613  
FAX: 011-23304690, 030-44690  
[dtele@rb.railnet.gov.in](mailto:dtele@rb.railnet.gov.in)

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copy to: IG/C&I

*Received*  
FACSIMILE  
17 OCT 2014

*Received*  
17.10.2014

रेल मंत्रालय  
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Railway Board  
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Kolkata

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