

B-1 FAX | POST
2/118

GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS
(RAILWAY BOARD)

No.2010/Tele/14(3)/1

New Delhi, dt 19 .11.2014

General Managers(S&T),
All Indian Railways.

- CR ✓
- ER ✓
- ECR ✓
- ECOR ✓
- NR ✓
- NCR ✓
- NER ✓
- NFR ✓
- NWR ✓
- SR ✓
- SCR ✓
- SECR ✓
- SECR ✓
- SWR ✓
- WR ✓
- Mumbai
- Railway Kolkata
- WCR ✓

Sub: Prevention of crime against railway passengers.

Ref: i) GM/SR's letter No.SG.211/V/16 Vol.4 dated 29.10.2014
ii) Rly Bd's letter No.2004/Tele/14(3)/1 dt. 16.10.2014.

All Railways were advised about integration of Short Code 1322 for Indian Railway Security Helpline Services vide office letter of even number dated 16.10.2014.

Railways are also advised to have facility to log/record the conversation and to provide conference facility between passenger and Escort party on the train through Security Control as provided in Southern Railway at the earliest.

[Signature]
18/11/2014
(Harish Pawaria)

Director/Telecom

Ph: 011-23388504, 030-44613

FAX: 011-23304690, 030-44690

dtele@rb.railnet.gov.in

Received
19/11/14

OK

Stamp: 2014