



GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
(RAILWAY BOARD)

\*\*\*

File No 23372444

S-157

No. 2010/Tele/14(3)/1

New Delhi Dated: -22/01/2015

Chairman & Managing Director,  
Bharat Sanchar Nigam Limited,  
Bharat Sanchar Bhavan  
Harish Chander Mathur Lane,  
Janpath,  
New Delhi - 110 001.

Sub: - All India Security Helpline Number 182 allotted for Indian Railways.

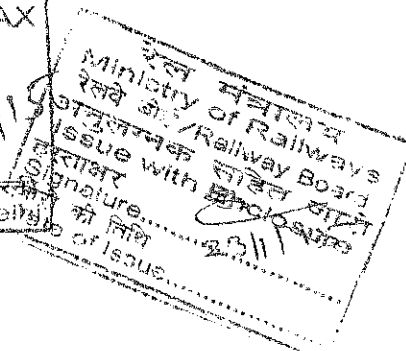
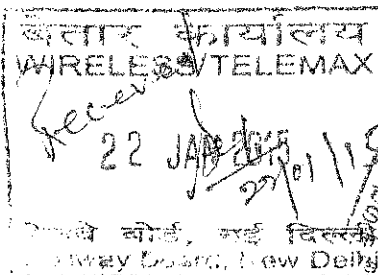
Ref: - (i)DOT's letter no. 16- 3/2013AS.III/ (Part-II)/108 dated 01.12.2014.

(ii)WP No. 9543/MB/2011 in the matter of bonafide passengers Vs UOI & others before Hon'ble High Court of Judicature Allahabad Bench at Lucknow.

\*\*\*\*

DOT vide its letter at S.No.(i) has allotted "182" as the three digit All India Security Helpline Number to comply with Hon'ble High Court's directives referred at S.No.(ii).

BSNL is requested to issue instructions/guidelines to its field unit to make "182" operational in order to comply with Hon'ble High Court's directives.



o/c

22.1.2015

(Shobhan Chaudhuri)

Executive Director (Tele. Dev)

E-mail-edtd@rb.railnet.gov.in

Ph: 011-23383138, 23304612

Fax- 030-44198/011-23304198