

(भारत सरकार) GOVERNMENT OF INDIA  
(रेल मंत्रालय) MINISTRY OF RAILWAYS  
(रेलवे बोर्ड) (RAILWAY BOARD)

No.2016/Tele/3 (2)/1

New Delhi,  
Dated:10.6.2016

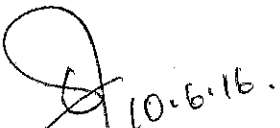
**General Managers  
All Zonal Railways**

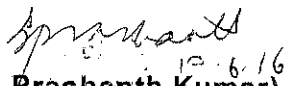
**Sub:-Budget Initiative – CCTV coverage at Tatkal counters.**

**Ref:- (i) Item No.66 of Hon'ble MR's Budget Speech.  
(ii) Commercial Circular No.41 of 2014.**

CCTV coverage at Tatkal counters has been announced by Hon'ble MR in his Budget Speech (2016-17).

2. To implement the above initiative CCTV at all Tatkal counters in PRS offices are to be provided under GM's / DRMs power. The proposed system should be equipped with video analytics including face recognition software and the footage of the cameras should be monitored on a regular basis by the Commercial / Reservation supervisor and abnormalities noticed should be reported to higher ups for remedial action. In this context Commercial Circular referred at S.No.(ii) above to be referred.
3. Progress of implementation of Budget initiatives is being monitored by MR cell through the e-Drishti portal on a regular basis. To begin with all zones are advised to provide CCTV coverage at all Tatkal counters of A1 category stations in the current year and subsequently extend the facility to Tatkal counters located at A, B, D & E category stations
4. Zones are also advised to report the progress on monthly basis.

  
(शोभन चौधरी)  
Executive Director (Tele Dev)  
E-mail: edtd@rb.railnet.gov.in  
FAX 030-44198/011-23304198

  
(B. Prashanth Kumar)  
Exec. Director (Passenger Mkt)  
E-mail: edpm@rb.railnet.gov.in  
FAX: 011-23072028