

GOVERNMENT OF INDIA (BHARAT SARKAR)  
MINISTRY OF RAILWAYS (RAIL MANTRALAYA)  
(RAILWAY BOARD)  
\*\*\*\*\*

No. 2016/Tele/3(2)/1

New Delhi, Dated 08.04.2017  
05


The General Managers,  
All Zonal Railways.

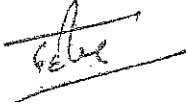
Sub: CCTV coverage at Passenger Reservation System (PRS)  
Counters.

Ref: (i) Commercial Circular No. 41 of 2014.  
(ii) No. 2016/Tele/3(2)/1 dated 10/13.06.2016

While presenting Railway Budget 2016-17 Hon'ble Minister for Railways had inter-alia announced to ensure CCTV coverage at all Tatkal counters. Since no separate Tatkal counters are earmarked, it is desired that endeavour should be made for adequate coverage of all PRS counters with CCTV at all the PRS centres to keep a check on the activities of unscrupulous elements. This facility is to be provided under General Managers'/Divisional Railway Managers' powers. Monitoring on a regular basis should be done by the Commercial/ Reservation supervisor and abnormalities noticed should be reported to higher ups for remedial action. CCTV coverage at all the PRS counters should be done progressively. To start with, CCTVs can be provided at A1, A, B, D & E category of stations in the order i.e. initially CCTVs shall be installed at all PRS Centres serving A1 category of stations followed by A category of stations and so on.

2. This issues with the concurrence of Finance Directorate of Ministry of Railways.

  
(Vilsram Singh)  
DPM/Railway Board

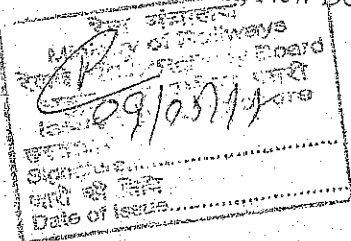
  
(Harish Pawaria)  
Dir (Tele)/Railway Board

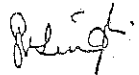
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Copy to:

- o/c
- (i) FA & CAO, All Zonal Railways.
  - (ii) Dy. Comptroller & Auditor General of India (Railways), Room No. 224, Rail Bhawan, New Delhi.



  
For Financial Commissioner/Railways