

23

Government of India
Ministry of Communications & I.T.
Department of Telecommunications
Licensing Cell (AS-II Section)
Sanchar Bhawan, 20, Ashoka Road, New Delhi-1

No.16-3/2011-AS.III/vol. I/

8th March. 2011

To

All Access Service Providers

Sub: Change in the Accessibility and Category of short codes '132' and '133 already allocated to Indian Railways—**Amendment in National Numbering Plan-2003**

32/3

The undersigned is directed to refer to the letter No. 2010/Tele/14 (3)/1 dated Nil on the subject noted above and convey the approval of the competent authority for change from Category-II to Category-I (i.e. mandatory service to be provided by all operators) with unrestricted accessibility (i.e. accessible from anywhere, national or international) for Indian Railways' Complaint Registration services..

8/3/2011
(Sudhir Kumar Sinha)
Section Officer(AS-III)

Copy to :

- 1.Sr.DDG, TEC, Khurshid Lal Bhawan, Janpath, New Delhi
- 2.CMD, B.S.N.L.
- 3.C.M.D, MTNL, N. Delhi
- 4.Director(CS-III)/Director(AS-IV),DoT
- 5.Sh. Rajesh kumar, DGM(NOW-CFA-I), BSNL, Bharat Sanchar Bhawan, Janpath, N. Delhi.
- ✓ 6. Joint Director (Telecom) , Railway Board, Ministry of Railways, Rail Bhawan, New Delhi