

Department of Telecommunications
Licensing Cell (AS-III Section)
Sanchar Bhawan, 20, Ashoka Road, New Delhi-1

SN37

23rd Dec. 2011

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To

All Access Service Providers

Sub: Allotment of Short Code "1310" to Railway Board, Ministry of Railways as Helpline for Western Railway Users.

The undersigned is directed to convey the approval of the competent authority for allotment of "1310" to Railway Board, Ministry of Railways for IVRS based (Helpline) services for Western Railway Users.

This is a metered service. Further, '1310' will be a Category-II service and as requested by Ministry of Railways, the service will be accessible within Mumbai and Maharashtra Telecom Service Areas.


(Sudhir Kumar Sinha)
Section Officer(AS-III)

Copy to :

1. Secretary, TRAI
2. Sr.DDG, TEC, Khurshid Lal Bhawan, Janpath, New Delhi
3. Dir(IT), DOT for uploading on DOT website
4. Director/Telecom Railway Board, Ministry of Railways
Rail Bhavan, Rafi Marg, New Delhi-110001

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27/12/11
So/Idc.
21/1/12
20/12
28/12/11