

Restricted

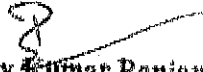
Government of India
Ministry of Communication & Information Technology
Department of Telecommunications
Access Services Wing
20, Ashoka Road, New Delhi-110001

No.16-3/2011-AS-III/Vol.I(Short Codes)/335/55

Dated: 06.02.2015

Subject: Allocation of short code '138' to Ministry of Railways, Govt. of India-Reg.

In consideration of request of Ministry of Railway, short code "138" allocated through this office letter dated 22.01.2010 (copy enclosed) is hereby renamed as "All India Helpline for Passengers".


(Dhananjay Kumar Ranjan)
Director (AS-III)
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Copy forwarded for information and necessary action, if any, to:

1. Secretary, TRAI
2. Shri Harish Pawaria, Director/Telecom, Railway Board, Ministry of Railways, Govt. of India (w.r.t letter no. 2010/Te-1/4(3)/1 dated 29.01.2015).
3. DG, COA/SG, AUSPI
4. All Access Service Providers
5. Director (TERM-I), DoT(HQ) with a request to circulate the instructions to all related TERM Cells.
6. ADG(IT), with request to kindly upload on DoT Website.