

(भारत सरकार) GOVERNMENT OF INDIA
(रेल मंत्रालय) MINISTRY OF RAILWAYS
(रेलवे बोर्ड) (RAILWAY BOARD)

No.2018/Tele/12(1)/2

Dated: 29.4.2019

General Manager
All Indian Railways

Sub: Provision of Minimum Essential Amenities at stations
-Telecom items

Ref:- Railway Board's letter no 2018/LM (PA)/03/06 dtd.09.04.2018

Vide reference above, Railway Board has issued comprehensive instructions for the provision of Passenger Amenities and user facilities at stations. In this regard, Board (MST) has approved the following:

1. In order to give information to public regarding train arrival/departure, safety specially regarding platform changes & avoid track crossing, security, cleanliness and train operation & maintenance information to Railway Officials, **Public Address System/ Computer based Announcement System** is to be provided at the remaining stations (covered under NSG-1 to NSG-6 & SG-1 to SG-3) under DRMs/GMs' power on top priority.
2. To provide Clock & Electronic Train Indicators Boards at remaining stations as per Minimum Essential Amenities (MEA) under DRMs/GMs' power.

Kindly acknowledge the receipt and ensure compliance.

Umes
29.4.19

(Umesh Balonda)

Executive Director(Tele Dev)

E-mail: edtd@rb.railnet.gov.in

Phone: 23383138/FAX 011-23304198

016

Copy to:

1. PCSTEs/All Zonal Railways: for kind information & necessary action.
2. PCCMs/All Zonal Railways: for kind information & necessary action.

